XUMOTV

USER MANUAL

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Welcome to your Xumo TV!

All You Can Stream™

Xumo TV is super simple to use and has all your favorite apps so you can experience all you can stream.

Get to your favorite shows faster with quick-loading apps and your included voice remote that allows you to search across apps.

Every time you turn on your TV, we greet you with all your favorite apps in one place to make finding what you want a breeze. Quickly pick up where you left off with your recently watched programs. Plus, My List lets you bookmark all your favorited content in one place so you spend less time searching within apps.

Watching on your Xumo TV means less waiting, less searching, and more joy.
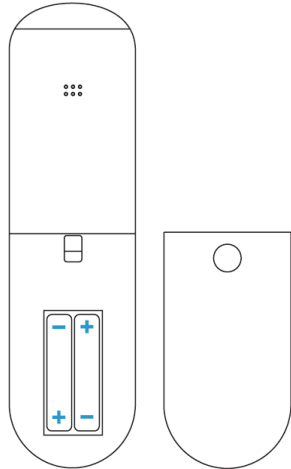
Setting up your remote

Before you can use your remote, you'll need to insert the batteries. To do that:

1. Push the battery cover down and slide it off the remote
2. Insert the 2 included AAA batteries, making sure to match the (+) and (-) ends of the batteries with the (+) and (-) ends indicated in the battery compartment
3. Slide the battery cover back onto the remote

Be careful when handling batteries!

- Remove the batteries from your remote if you don't plan on using it for a while
- Don't mix old and new batteries
- Don't mix alkaline, standard (carbon-zinc), or rechargeable (NiCd or NiMH) batteries
- Properly dispose of old batteries in a designated area – don't throw them into a fire or in the garbage
- If the batteries leak, be sure to clean the battery compartment and wash any skin that might have come in contact with battery chemicals
- Contact your TV manufacturer and stop using your remote immediately if it gets warm or hot during use

Pairing your remote

Before using your remote, you'll need to pair it with your TV. If you're using a sound system, you can also pair your remote to that.

Pairing your remote to a new TV

If you put batteries into your remote within 15 minutes of plugging in your TV for the first time, your remote will automatically pair to your TV.

Pairing your remote to an existing Xumo TV

1. Press the settings button on your remote
2. On your TV, select **Remote** > **Pair your remote to your TV**
3. Follow the on-screen instructions
4. If the pairing fails, try turning off your TV, unplug it from the power source, then try the reset remote steps again. Then plug the TV back and try the pairing steps remote steps 1 to 3 again after your TV is on.

Pairing your remote to a sound system

1. Press the settings button on your remote
2. On your TV, select **Remote** > **Pair your remote and sound system**
3. Follow the on-screen instructions

Resetting your remote

Resetting your remote could also help resolve most issues.
1. Hold the ← and + buttons on your remote until the LED at the top of the remote turns GREEN
2. Press 9, then 8, then 1
3. Wait for the LED at the top of the remote to flash RED to finish resetting your remote

Using your remote
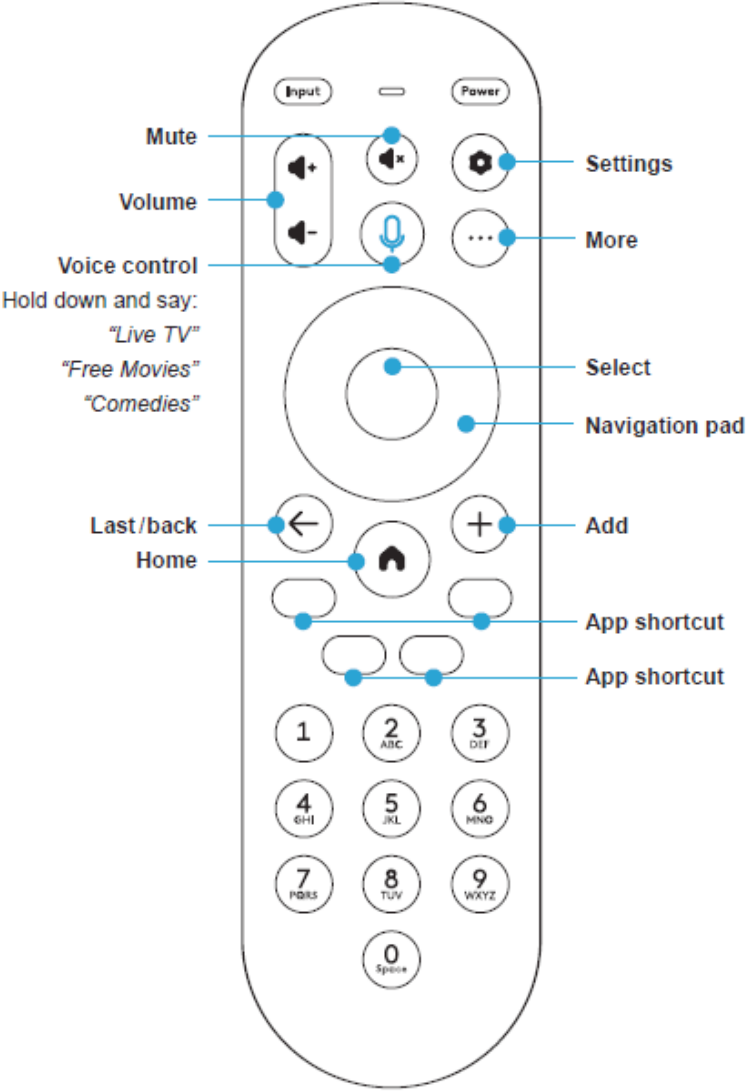
Mute

Volume

Voice control
Hold down and say:
"Live TV"
"Free Movies"
"Comedies"

Last/back

Home

Input

Power

Settings

More

Select

Navigation pad

Add

App shortcut

App shortcut

Images throughout this document are for illustrative purposes only and may differ from the actual device.

Your remote's buttons are outlined above. To learn more about what your remote can do, see the guide below.

Input: Change your TV's input so that you can use connected devices like media players, gaming systems, and sound systems

Power: Turn your TV on and off

Volume: Make your TV louder or softer

Voice control: Search across your apps and control your TV with just your voice – just press and hold the button, say a command, then release it

Mute: Turn your TV sound on and off

Settings: Press once to open the Settings menu, or press twice to access your accessibility shortcut

More: See more options like program descriptions depending on which screen you're on

Navigation pad: Select up, down, left and right

Select: Confirm your selection

Last/back: Return to the previous screen

Add: Add the TV show or movie you've selected to My List

Home: Return to the home screen

App shortcuts: Launch the labeled app when your TV is connected to the Internet

Turning your TV on or off

To turn your TV on, connect the power cord to the back of the TV, then plug the power cord into a power outlet. Once the TV is plugged in, press **Power** on your remote or press the Power button on your TV.

To turn off your TV, press **Power** on your remote. If your TV is on and tuned to a live channel or an input with no signal, it will automatically shut off after 15 minutes of no activity.

Please note that even when your TV is off, it's still consuming a small amount of power. To completely disconnect power, remove the TV's power cord from the power outlet.

Setting up your Xumo TV

When you first turn on your TV, you'll get step-by-step instructions on how to set it up. These instructions include how to connect your TV to the Internet, how to connect other devices like media players and stereos to your TV, and more.

To use the full suite of features on your TV, you must connect your TV to the Internet. You will need the following:

- WiFi network name (SSID) and password **OR** an Ethernet cord (not included)
- A mobile device, computer, or tablet so that you can activate your TV. Once you see the activation code on the TV screen, go to xumo.com/activate and create your Xumo TV account with a payment method if you would like to make purchases on your TV. **Note:** Xumo TV account is optional.

Once you're done setting up your TV, you'll be directed to the home screen.

Navigating your home screen

When you first turn on your TV, you'll get step-by-step instructions on how to set it up. Once you're done, you'll be directed to the home screen. You can also return to the home screen at any time by pressing the home button on your remote. If your TV is connected to the Internet, you can also go home by pressing and holding the voice control button on your remote and saying, "Home screen" or "Home."

Navigating your home screen when your TV is online

When your TV is connected to the internet, your home screen gives you access to:

- **Launchpad:** Your recently watched titles and recently used inputs
- **Popular apps:** Fan-favorite apps like Netflix, YouTube, Disney+, Peacock, Hulu, and Prime Video
- **Movies and TV**: Grouped titles so you can see what's trending, the hottest movies by genre, and more
- **Live TV:** Channels you get if your TV is connected to an antenna
- **Inputs:** Recently used inputs such as HDMI or Composite Video

Navigating your home screen when your TV is offline

When your TV is not connected to the Internet, your home screen gives you access to:

- **Live TV:** Channels you get if your TV is connected to an antenna
- **Inputs:** Recently used inputs such as HDMI or Composite Video

Connecting your TV to the Internet

Connecting your TV to the Internet gives you access to all the things that make your TV smart, including apps, voice controls, and more. When you first turn on your TV, you'll be prompted to connect your TV to the Internet. If you choose to get connected then, you'll get step-by-step instructions on your TV screen.

If you choose not to connect your TV during your initial setup, you can always get online later on by following the instructions below.
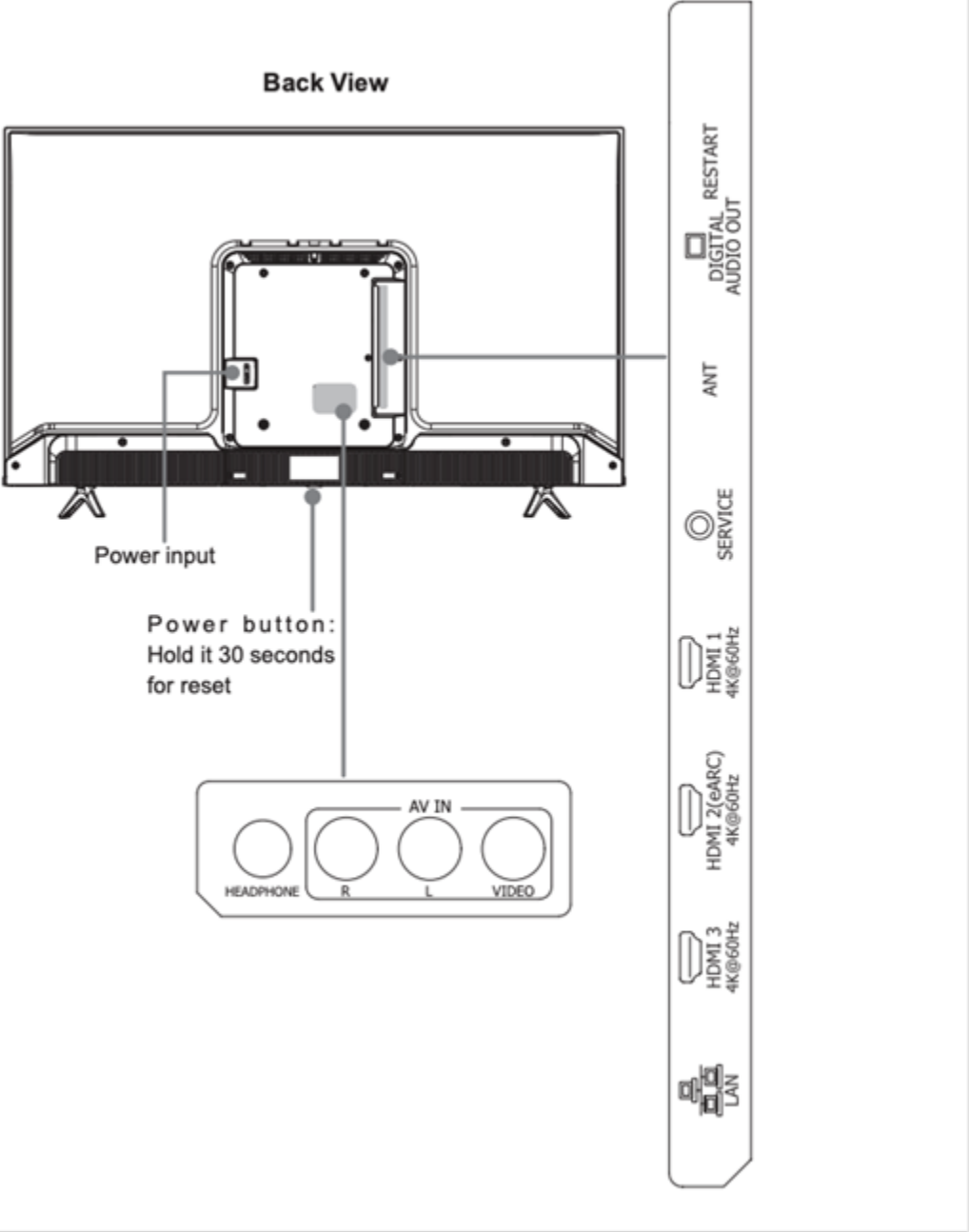
Connecting to a WiFi network

1. Go to **Settings** > **Network** > **Connect to a WiFi network** on your TV
2. If you have a WPS modem or router, click **Connect using WPS** and follow the on-screen instructions
3. If you don't have a WPS modem or router, choose your WiFi network from the list of available networks
4. If you don't see your WiFi network name or if it's hidden (SSID), click **Connect to a private network** and enter your network name
5. Enter your WiFi password

Connecting to a network using an Ethernet cord

1. Go to **Settings** > **Network** > **Connect using Ethernet** on your TV
2. Plug one end of your Ethernet cord into your TV's **LAN** port
3. Plug the other end of your Ethernet cord into your modem or router's **LAN** port

Connecting devices to your TV

Back View

Power input

Power button:
Hold it 30 seconds
for reset

AV IN

HEADPHONE   R   L   VIDEO

DIGITAL RESTART
AUDIO OUT

ANT

SERVICE

HDMI 1
4K@60Hz

HDMI 2(eARC)
4K@60Hz

HDMI 3
4K@60Hz

LAN

Images throughout this document are for illustrative purposes only and may differ from the actual device.

When you first turn on your TV, you'll be prompted to connect any devices you might have, such as antennas, cable boxes, gaming systems, and media players.
If you choose not to connect your devices during the initial setup, you can always connect them later by following the instructions below. Please note that in order to connect these devices to your TV, you'll need the appropriate cables and adapters, none of which are included with your TV.

Connecting an antenna

To connect your TV to an antenna, plug one end of a coax cable (not included) into your TV's **ANT/CABLE** port, and the other end into your device's **ANT OUT** port (see Table 1). For the best picture and color, make sure your cables are connected securely.

You'll need to scan for channels after setting your antenna up. To do that:

1. Turn your TV on and press the home button on your remote
2. Select the **Antenna** tile, or open **Settings > Antenna and inputs > Antenna > Channel scan**
3. Follow the on-screen instructions, then select **Scan for channels**
4. Wait while your TV scans for channels – this can take several minutes
5. When the channel scan is finished, you'll see the number of channels that were added
6. Click **Continue**

If you're using an antenna with a twin-lead cable, you may need a 300-75 Ohm adapter (not included) to be able to use your twin-lead cable with your TV. If you're using multiple antennas, you may also need a combiner (not included).

Connecting an HDMI device

To connect an HDMI device, plug one end of an HDMI cable (not included) into 1 of your TV's 3 **HDMI** ports (see Table 1 below). Then plug the other end into your device.

Connecting a device with a composite video cable

To connect to a device using a composite video cable, plug the red, white, and yellow ends of the composite video cable (not included) into your TV's **AV IN** port (see Table 1). Then plug the other end into your device.

Connecting headphones

To connect headphones (not included) to your TV, plug them into your TV's **HEADPHONE** port (see Table 1). The sound from the built-in speakers of the TV will be disabled when the headphones are connected.
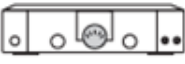
Connecting speakers or other sound systems

To connect speakers or other sound systems to your TV, plug one end of an audio cable (not included) into your TV's **HDMI-eARC** port . Then plug the other end into your device. The sound from the built-in speakers of the TV will be disabled when the HDMI-eARC port is connected to a speaker or other sound system, and that device is turned ON.

If you're using a digital audio cable (not included), plug one end of the cable into your TV's **DIGITAL AUDIO OUT** port. Then plug the other end into your device's **DITIAL AUDIO IN** port. Then, go to **Settings > Picture and sound > Audio settings** and turn off **Built-in speakers.**

Connecting a USB drive

To play audio, video, or image files from a USB drive, connect your USB drive to the USB port on your TV, press the INPUT button on your remote and choose "Media player" from the list of inputs.

TV label		Port	Cable	External Equipment	Brief Description
ANT				Antenna — VHF/UHF Antenna, Cable ANT OUT	Connect an outdoor VHF/UHF antenna
HDMI				VCR	Connect a HDMI cable from an external device
AV IN	VIDEO		Yellow	DVD Player/Recorder, Video Camera, Set-top Box, Satellite antenna cable, Satellite Receiver	Connect a composite video cable and left-right audio cables from an external AV device
	L		White		
	R		Red		
DIGITAL AUDIO OUT				Audio Amplifier, Speaker	Connect an optical cable from an external digital audio system
HEADPHONE					Connect headphones without a microphone to the TV

TV label	Port	Cable	External Equipment	Brief Description
LAN				Connect an Ethernet cable to access a network or the Internet. The TV is also WiFi-compatible.
SERVICE		This port can only be used by factory for testing purposes. This port may not be available in some models.		

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Using Settings

Customize your preferences in **Settings**. To view and change your settings, press the settings button on your remote, or go to the home screen and select the settings icon. If your TV is connected to the Internet, you can also press and hold the voice control button on your remote and say "Settings."

See the guide below for more information on each setting.

Quick settings

Find the Closed Captions toggle and your 2 most recently used settings under **Quick settings**.

Network

See whether your TV is online or offline. If it's online, you can find your network details under Network. If it's offline, you can connect to a Wi-Fi network or connect to your network using an Ethernet cord. If you need help, refer to the **Connecting your TV to the Internet** section.

Picture and sound

Adjust your picture and sound preferences, including:

- **Picture settings:** Configure your picture settings using preset modes, or by editing custom mode
- **Dolby Vision alerts:** Get notified when you start watching Dolby Vision titles
- **Auto-detect FILMMAKER MODE:** When possible, enjoy movies and TV shows as they were originally filmed – without effects like motion smoothing. *
- **Zoom settings:** Stretch or zoom native 4:3 content
- **Audio settings:** Adjust your TV's sound quality, disable your TV speakers, and more
- **Reset picture and sound settings:** Clear your current picture and sound preferences and reset them to your TV's default settings

*On supported models only

Accessibility

Change your accessibility preferences, including:

- **Closed captions:** See a visual display of the audio portion of video programming

- **Closed caption settings:** Adjust the font style, size, color, opacity, and background color of closed captions
- **Audio Description (AD/SAP):** Narrate TV programs and movies with audio descriptions of key visual elements
- **Voice Guidance:** This talking guide reads what's on your screen out loud
- **Voice Guidance speech rate:** Make your talking guide speak faster or slower
- **Set remote shortcut:** Set a remote shortcut for closed captions, audio description or voice guidance – once you're done, you can turn that feature on or off by pressing the settings button twice on your remote
- **Magnify text:** Display focused text bigger in a highlighted window

Language
Adjust the default language settings for your TV, including for:
- **Closed captions:** See visual display of the audio portion of video programming
- **Closed caption settings:** Adjust the font style, size, color, opacity, and background color of closed captions
- **Display language:** Change the TV's user interface to English or Spanish
- **Preferred audio language:** Change the TV's audio to English or Spanish
- **Voice search language:** The language your TV recognizes for voice commands

Privacy
Manage privacy preferences, including:
- **Recent history:** S**how what you've recently watched across apps and channels**
- **Allow app data to improve my experience:** Choose which apps can share what you watch and purchased within the app with Xumo TV. You can start or stop sharing your watch history at any time
- **Personalized recommendations:** Get suggestions of programs you're likely to enjoy based on what you watched and your interactions with Xumo TV
- **Sale/Share/Personalized ad preferences:** See personalized ads on your Xumo TV; and allow third-party apps to use data shared by Xumo TV for personalized ads
- **Reset your advertising ID:** Replace your current advertising ID with a new one
- **Voice control:** Enable the microphone in your remote so you can use your voice to change channels, search for something to watch, and more
- **Locally stored data:** Delete all local data stored by third-party apps from your Xumo TV's memory. WARNING: This may include app login information and other historical data, like game progress and what you've watched

- **Mobile video casting:** Allow this Xumo TV to appear as an option to receive video casts from other devices. This will allow some third-party casting services, devices, and apps to identify your TV
- **Learn more about privacy:** Learn about how Xumo TV handles your personal information at xumo.com/tv/privacy. This TV provides access to third-party apps, their policies and terms of service apply to their services

Parental controls

Set parental controls, including:

- **Viewing restrictions:** Require a parental control PIN to watch live TV channels based on US movie and TV ratings
- **Movie ratings:** Require a PIN to watch live broadcast movies via antenna with a specific MPAA rating
- **TV ratings:** Require a PIN to watch live broadcast TV via antenna with a specific rating
- **Unrated content:** Require a PIN to watch live broadcast TV via antenna that is unrated
- **Lock apps:** Require a PIN to use the locked app(s)
- **PINs:** Set up your parental control PIN and purchase PIN, turn them on or off, and see when your PINs were used and what they were used for
- **Reset parental controls:** Clear your current parental control settings and restore your TV's default settings

Please note that parental controls do not apply to third-party apps. When you enter a PIN incorrectly more than 5 times, you'll have to wait 10 minutes before you can try again.

Antenna and inputs

Adjust your antenna and inputs, including:

- **HDMI 1, HDMI 2 (ARC), HDMI 3,** and **Composite inputs**
  - **Go to input:** Switch from your current input to the input you've selected – if your TV is connected to the Internet, you can also change inputs by saying your input's name into your voice remote
  - **Customize input:** Change your input's name or icon to make them easier to find
  - **HDMI Compatibility:** Support specific devices that might have connectivity issues. HDMI 2.0 and HDMI 4.0 available
- **Antenna:** Scan for free local live TV channels
- **HDMI-CEC:** Allow your connected devices to control each other. If this is off, you won't be able to use HDMI-ARC devices
- **HDMI-CEC standby**: Turn off your TV when you turn off a connected device while switched to that input. This may not work for all devices
- **Default input**: Choose what's displayed when you turn on your TV

- **HDMI compatibility alerts:** Show prompt to change HDMI compatibility mode when you switch inputs

Remote

Adjust your remote's settings, including:

- **Overview:** See your remote's battery level, model, operating mode, and firmware version
- **Pair your remote to your TV:** Pair a new remote to your TV, or re-pair an existing remote
- **Voice search language:** Choose which language your TV will recognize for voice commands
- **Pair your remote and sound system**: Select your sound system brand to control it with your remote. Not necessary if using HDMI-eARC/ARC
- **Xumo TV app:** Pair a mobile device so that you can control your TV without your remote
- **Set remote shortcut:** Set a remote shortcut for closed captions, audio description or voice guidance – once you're done, you can turn that feature on or off by pressing the settings button twice on your remote

Screen Saver

Manage your screen saver settings, including:

- **Preview screen saver:** See what your selected screen saver will look like before choosing it
- **Start after:** Choose how long your TV should be inactive before your screen saver starts
- **Sleep timer:** Set a timer for your TV to turn off

Help

Help troubleshoot common issues, including:

- **Hardware support:** Visit our hardware partner website for help and support including FAQ's, digital manuals, tutorials, and more

Apps and Subscriptions

Manage all apps and subscriptions set up on your TV. You can also manage your subscriptions by visiting xumo.com/account.

- **Manage Xumo TV subscriptions:** View and updated all active subscriptions for supported apps purchases on this TV.
- **Lock apps:** Require a PIN to use apps.
- **Close all recent apps:** Closing apps may improve performance by clearing short-term memory. Your app data and login will not be affected.

Using Device Settings

Customize your TV in **Device settings**. To view and change your settings, press the settings button on your remote and select **Device settings**, or go to the home screen and navigate UP to **Settings** > **Device settings**. See the guide below for more information on each setting.

About
View your TV's serial number, software version, and other information.

Device name
Change your TV's device name by choosing from a list of preset names or creating a custom name.

Power preferences
Update your power preferences, including:
- **Wake with media casting:** Wake the TV when casting from apps and devices
- **Auto-off:** Choose when your TV turns off after a period of inactivity
- **Restart:** Turn your TV off and then on again – this can often solve common issues
- **Power light:** Turn the front light on when your TV is plugged in

Xumo TV app
Pair a mobile device so that you can control your TV without your remote**.** You can also manage your paired devices.

Time and location
- **Time format:** Set your TV's time to display in a 12- or 24-hour format
- **Time zone:** Select your TV's time zone

Updates
Update your TV software:

- **Update manually:** If your TV is offline, or if you're experiencing issues and are not able to update automatically, visit xumo.com/usb-update to download the latest update and learn how to install it manually

Factory reset
Clear your current settings and restore your TV's factory settings**.** You'll need to set up your TV again using the same step-by-step on-screen instructions from when you turned your TV on for the first time. If you have a parental control PIN set, you'll need to enter it before you can restore your factory settings.

Unless instructed otherwise, restore factory settings when selling, returning, or giving away the TV to remove personal data.

Appendix

Common issues and solutions

For the latest information on common issues and solutions, visit xumo.com/support.

Xumo terms of use

For the terms of use, visit xumo.com/terms.

For the privacy policy, visit xumo.com/privacy.

Accessibility

For accessibility information, visit xumo.com/accessibility

Open Source Software

For open source notices, visit xumo.com/opensourcenotice